Highly secure

OScAR-Pro ensures safety at the
5-star RIFFELALP RESORT 2222M

When guests relax at the RIFFELALP RESORT, they should feel nothing of the complex processes behind the scenes of one of the most exclusive hotels in Zermatt, which opened under the name *Grand Hotel Riffelalp* back in 1884.

tetronik

A modern, powerful alarm and evacuation system

Alarm system at RIFFELALP RESORT

Due to its unique location at an altitude of 2,222 meters, supply and accessibility of the 5-star superior hotel pose a certain challenge.

From the guests' point of view, this challenge becomes an enjoyable ride on the Gornergratbahn and Riffelalp Tram from the mountain station to the hotel, where they can enjoy the mountain world of Zermatt from an exclusive location with a direct view of the Matterhorn in carefree ease.

Matterhorn with Riffelalp streetcar

Alarm server solution from Siemens

"A modern and powerful alarm and evacuation system was the objective when planning the complete solution that we had in mind to increase comfort and safety for our valued guests. Of course, in keeping with the style of our hotel, such a system has to do its work discreetly in the background, unnoticed by the guests," say Claudia and Hans-Jörg Walther, the hotel's directors.

OScAR-Pro takes to the air …

OScAR informs and alerts This helper in the background is the *OpenScape Alarm Response Professional.* onal server (OScAR-Pro).

From now on, it secures the hotel with a segmented fire alarm, a segmented evacuation scenario and an elevator alarm.

The segmentation makes it possible to react flexibly to different danger situations and danger locations. And all this with significantly reduced running operating costs, as all communication and alerting is now carried out via a single system, which can be seamlessly integrated into the existing IT and telecommunications infrastructure thanks to its high level of integrability.

Where it is simply a matter of passing on information, such as when monitoring and reporting status changes of any kind, it also performs these necessary routine tasks with absolute reliability.

… Arrival at an altitude of 2,222 meters

Strong partners for absolutely reliable solutions

The brand new and innovative complete solution was supplied and installed by the telecommunications specialist Teufel NET, a long-standing partner of Siemens Enterprise Communications GmbH & Co. KG and tetronik GmbH AEN.

Safety from the factory This high degree of flexibility is primarily due to the expertise of the Developer at tetronik GmbH in Taunusstein, the high-tech manufacturer of the alarm server, which has made a name for itself on the market thanks to its high standard and provides a whole range of other functions in addition to alarming.

In many hotels, OScAR facilitates and accelerates communication, supports the protection of employees, allows them to be more mobile and flexible and optimizes telephone availability.

The wide range of tasks that can be performed by the newly installed server makes the installation of additional systems superfluous in many cases - a fact that also contributes to a further reduction in acquisition and operating costs in the case of the RIFFELALP RESORT.

Have we aroused your interest? Please get in touch with us: